

Addressing Concerns at School

Gwinnett County Public Schools finds that the quickest and most effective way to resolve a concern regarding your child is by addressing it at the most direct level.

START HERE

In our school district, we care about each and every student. We also believe that open and honest communication between parents or guardians and teachers is a key to student success. Thank you for partnering with your child's teacher and school to address any concerns.

Teacher

1

First, talk to your child's teacher or a counselor at school for assistance. Most concerns are resolved at the classroom level.

Assistant Principal

2

If the concern is not resolved at the classroom level, please visit with your child's assistant principal.

Principal

3

If working with the AP does not adequately address the issue, please meet with the school principal.

Cluster Superintendent

If the issue persists, please call 678-301-6000, and ask to speak to the cluster superintendent who is assigned to the school your child attends.

Chief of Schools

5

If, after following steps one through four, your concern has not been resolved to your satisfaction, please contact the Chief of Schools for School Improvement and Operations.

Other Resources

If you are experiencing an emergency, dial 9-1-1. The GCPS Tip Line for anonymous reporting of potential violence is 770-822-6513, or text **GCPS** to 738477. You can visit www.p3campus.com/5105 and complete the tip form. If you have a non-emergency criminal concern, please contact local law enforcement.